

android



Warning

Problem	Solution	
No power	-Check if the power adaptor is properly connected to the power and the TV boxPress the power on the remote controller to turn on the power.	
No picture	-Re-connect with HDMI cable or AV cable	
No sound or distorted sound	-Adjust the volumeCheck that the speakers are connected correctly.	
No audio or digital output	-Check the digital connectionsCheck if your amplifier is set correctly.	
The player does not respond to the Remote Control	-Aim the remote control directly at the sensor on the front of the TV boxReduce the distance to the TV boxReplace the batteries in the remote control.	
Player does not respond to some operating commands during	-Operations may not be permitted. Refer to the user manual. -Possibility of system halted, re-insert with power adaptor to restart.	
No sound during movies playback	-The audio codec may not be supported by the TV box. You can change to the supported audio on playing menuCheck the volume.	
The contents of the USB flash drive cannot be read	-The USB flash drive format is not compatible with the boxIf one of the USB can not be read, please turn off the TV Box for 30seconds and restart the TV Box.	
Slow operation of the USB flash drive	-Big file size or high resolution USB flash drive takes longer time to read and display on the TV screen.	
No sound with HDMI connection	-Check the connection between the TV and the HDMI jack of boxCheck your TV system setupCheck the volume.	
The TV screen is blank and the player LED is blinking	-Turn off your TV Box, wait 30 seconds, turn it on again -If under HDMI status, check if HDMI connection is correct or change another HDMI cable set the output resolution of this TV Box into 720p.	

Smart TV BOX

User Manual

























1. 1 Key Features

- * Android 6.0.1 operating system with ARM Cortex A53 Quad Core CPU 15Ghz and Penta Core GPU with Mali 450
- * Support many IPTV (Interactive Personality TV) and OTT TV programmers
- * Support four main HD formats: VC-1,H.264,H.265,MPEG-2 and many others normal formats as MPEG-1,MPEG-2 MPEG-4 DIVX REALMEDIA and so on.
- * Video formats include AVI, MPG, VOB, RMVB, MKV, M2TS, and TS and so on.
- * Photo formats include JPEG, BMP, and PNG without size limitation.
- * Audio formats include MP3.WMA.WAV.AC3.DTS.AAC and so on.
- * Support Micro SD cards.
- * Support two USB 2.0 connectors with maximum output current of 1.5A/5V.
- * Support standard RJ45 cable network connection and wireless network connection.
- * Support infrared remote controller operation.

1. 2 Environment for System

Operation: Temperature limitation: 0--40°C; Humidity limitation: 20--80%. Storage: Temperature limitation: -20--50°C: Humidity limitation: 10--90%.

1. 3 Package Contents

Accessories	Quantity
Remote Control	1
HDMI Cable	1
User Manual	1
Power Adaptor	1

Introduction of Remote





Android 7.0 Nougat

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